

REX APP QUICK GUIDE Deferment Request Form Change of Programme Request Form

For Foundation and Undergraduate Students ONLY



REX APP QUICK START GUIDE

WHAT IS COVERED IN THIS QUICK START GUIDE..

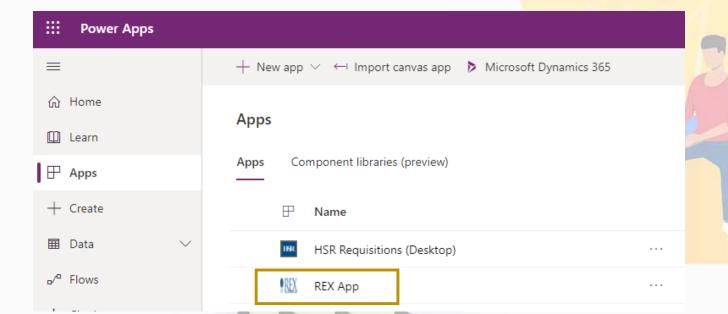
- 1 HOW TO ACCESS POWER APPS
- 2 REX APP NAVIGATION TIPS
- 3 DEFERMENT GUIDELINES
- 4 HOW TO REQUEST FOR DEFERMENT
- 5 CHANGE OF PROGRAMME GUIDELINES
- 6 HOW TO REQUEST FOR CHANGE OF PROGRAMME
- 7 FREQUENTLY ASKED QUESTIONS (FAQ)



1. HOW TO ACCESS POWER APPS

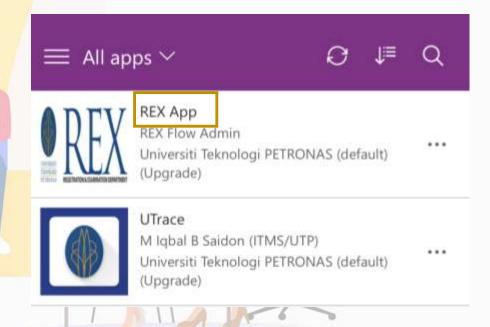
DESKTOP VIEW

- Go to Microsoft Power Apps at https://powerapps.microsoft.com/en-us/
- 2 Sign in using UTP ID and password
- 3 Click on the tab "Apps" and search for 'REX App'



MOBILE VIEW

- Install Microsoft Power Apps from Play Store or AppStore
- 2 Login using UTP ID and password
- 3 Search the 'REX App'





2. REX APP NAVIGATION TIPS

After clicking the REX App, you will be directed to below page:





3. DEFERMENT GUIDELINES



No deadline



Upload Medical evidences



Not considered as part of the study period



Exemption of fees



With medical reason

Without medical reason



Application through REX App: Deferment Request Form

Upload an appeal letter

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Deadline: Latest by Week 8



Upload supporting documents (if applicable)



Considered as part of the study period



Non-refundable fees

During DEFERRED SEMESTER period





Cancel the current student pass



Return to home country







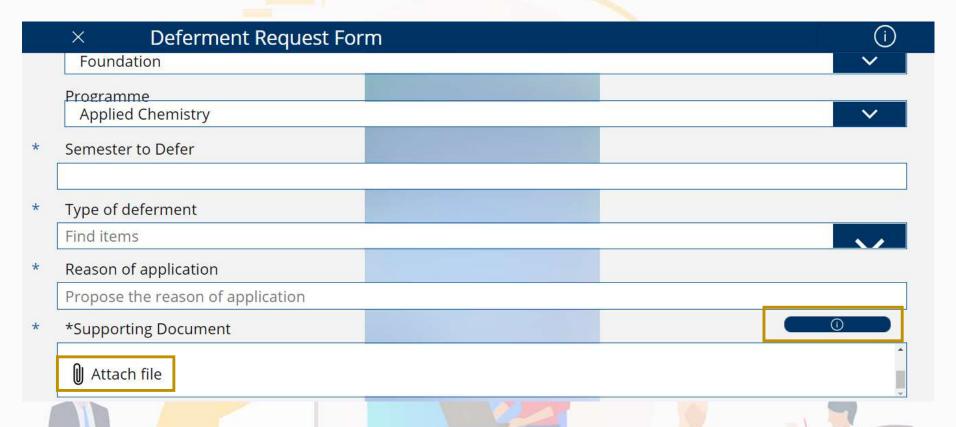
4. HOW TO REQUEST FOR DEFERMENT

Deferment Request Form STEP 2 STEP 1 Student Name Student ID **Deferment Request** Sponsor If Applicable H/P Number +60 Level Of Study Foundation Programme **Applied Chemistry INSTRUCTION** Click on Deferment Request Fill in all your details in the respective columns. Columns with mark (*) are compulsory to be filled in.



4. HOW TO REQUEST FOR DEFERMENT





INSTRUCTION

- To upload the attachment, click the **(1)** Attach file button.
- You may view the required documents by clicking the (i) button
- The attachment must be less than 50MB in size and accepted file format is only (.docx, .pdf, .jpeg, .png)

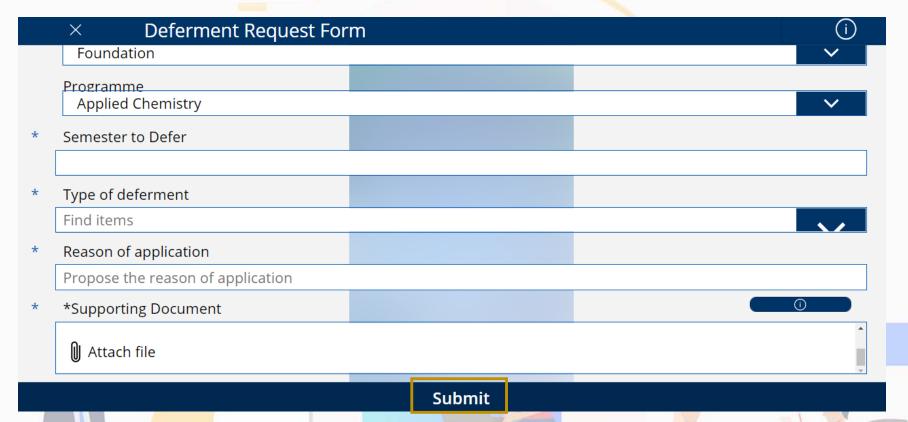
Required attachment:

- 1. Student's appeal letter (compulsory)
- 2. Medical Report (compulsory for Deferment with Medical Reason)
- 3. Supporting documents (compulsory for Deferment without Medical Reason)
- 4. Sponsor acknowledgment email/letter (compulsory if applicable)



4. HOW TO REQUEST FOR DEFERMENT





INSTRUCTION

Submit your application by clicking the Submit button.

An email will be sent to your UTP email to notify on successful submission.



5. CHANGE OF PROGRAMME GUIDELINES

Requirements:

- 1 Application through REX App: Change of Programme Request Form
- Deadline: Latest by Week 1
- Upload an appeal letter
- 4 Upload Consent letter from Parent for Chemical Engineering student only
- Upload Letter from Sponsor for student under sponsorship
- 6 Approval subject to academic standing and endorsement of latest result
- Administrative fee: RM 100 for approved application



5. CHANGE OF PROGRAMME GUIDELINES (INTERNATIONAL STUDENTS)



For International students, please observe below guideline before applying:

- 1 International student is only allowed to submit an application for Change of Programme after completing the first (1) semester of the study.
- International student is only allowed for ONE (1) request for Change of Programme throughout his/her study period (same level of study).
- International student is advised to submit an application for Change of Programme during the first (1) year of his/her study to avoid from a requirement that requires him/her to return to his/her home country whilst waiting for approval of New Student Pass for New Programme.
- International student who submit an application for Change of Programme during the second (2) year or onwards of his/her study is required to return to his/her home country whilst waiting for approval of New Student Pass for New Programme.



5. CHANGE OF PROGRAMME GUIDELINES (INTERNATIONAL STUDENTS)



Requiremets:

After approved for Change of Programme, International Students are required to:

Liaise and communicate directly with the International Student Management Unit (ISMU), Planning & Compliance Department (PCP) soonest possible (within ONE [1] week upon receiving the approval letter) for application of New Student Pass (Variation) related matters.

2 Get direct consultation for application of New Student Pass (Variation) related matters from relevant staff at ISMU counter.



6. HOW TO REQUEST FOR CHANGE OF PROGRAMME

STEP 1

Change of Programme Request

STEP 2

Change of Programme Form

Student ID

Contact Number

Student Name

Sponsor

Nationality

Intake

INSTRUCTION

Click on Change of Programme Request.

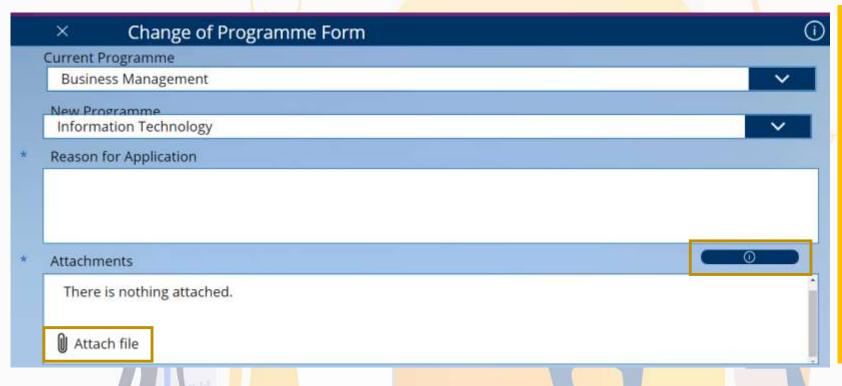
Fill in all your details in the respective columns. Columns with mark (*) are compulsory to be filled in.



6. HOW TO REQUEST FOR CHANGE OF PROGRAMME



STEP 3



Required attachment:

FOUNDATION

- 1. Student's appeal letter (compulsory)
- 2. Latest result (compulsory)
- 3. Sponsor letter (if applicable)

UNDERGRADUATE

- 1. Student' appeal letter (compulsory)
- 2. Latest result (compulsory)
- 3. Proof of administrative fees RM 100 (compulsory)
- 4. Sponsor letter (if applicable)
- 5. Parent's consent letter (for Chemical Engineering student only).

INSTRUCTION

- To upload the attachment, click the U Attach file button.
- You may view the required documents by clicking the button
- The attachment must be less than 50MB in size and accepted file format is only (.docx, .pdf, .jpeg, .png)



6. HOW TO REQUEST FOR CHANGE OF PROGRAMME





INSTRUCTION

Submit your application by clicking the Submit button.

An email will be sent to your UTP email to notify on successful submission.



QUESTION 1 What is REX App and why would I use it?

REX App is an application for foundation and undergraduate students who would like to request for deferment of study and change of programme.

QUESTION 2 How to defer my study?

You may refer to the guideline uploaded in the front page of the app.

QUESTION 3 Can I defer for two (2) consecutive semesters in one application?

No, one application is valid for only one semester. You need to re-apply again in next semester.

QUESTION 4 Who is the approver for my deferment application (Undergraduate)?

The approvers are:

- First Approver: Department Chair
- Second Approver: Dean
- Final Approval by Registrar



QUESTION 5 Who is the approver for my deferment application (Foundation)?

The approvers are:

- First Approver: Dean
- Final Approval by Registrar

QUESTION 6 When is the deadline to apply for deferment?

- Non-Medical Deferment: Latest by Week 8 of the current semester for deferment of the same semester
- Medical Deferment: No deadline

QUESTION 7 How many semesters are allowable for deferment?

- Non-Medical Deferment: Maximum of 2 semester
- Medical Deferment: No maximum semester

QUESTION 8 During deferment of study, will the number of semesters be counted into the study period?

- Non-Medical Deferment: Yes, the number of semesters deferred will be counted for the study period.
- Medical Deferment: No, the deferred semester will not be counted for the study period.



QUESTION 9

What are the consequences for deferring a semester?

- The student pass for the international student who has been granted for the deferment will be cancelled and students are required to return to home country. Students may liaise with International Students Management Unit for further information.
- Student who deferred the study is not considered as an active UTP student and unable to use certain facilities in

QUESTION 10

How can I track my deferment application progress?

- Student will receive an email confirming the successful submission of the application.
- Student will receive a notification email once the application has been approved by Registrar.
- Alternatively, student may also contact Madam Hidayah (hidayah.nazri@utp.edu.my) or Mr. Rafiuddin (rafiuddin.anuar@utp.edu.my) for further information.

QUESTION 11

Are the fees waivable/refundable if I defer the semester?

- Non-Medical Deferment: The fees are not waivable/refundable if the application is submitted after Add/Drop period
- Medical Deferment: The fees will be waived/refunded.



QUESTION 12 Will I receive any official document that state my deferment was approved by the University?

Once the application approved, student will be notified through email and will be provided with official letter issued by REX.

QUESTION 13 I have been approved for deferment in current semester, how can I be active again for next semester?

Student will receive announcement email of online course registration for next semester and need to perform online course registration through UCampus within given timeline.

QUESTION 14 What happen to my registered courses after I have been approved for deferment in the same semester?

- Non-Medical Deferment: If the application is submitted within Add and Drop period, all the registered courses will be dropped. If the application is submitted after the Add and Drop period, the registered courses will be withdrawn, not counted into GPA/CGPA and the fee is not refundable.
- Medical Deferment: All the courses will be dropped and fee is refundable.



QUESTION 15 How to apply for Change of Programme?

You may refer to the guideline uploaded in the front page of the app.

QUESTION 16 Who is the approver for my Change of Programme application (Undergraduate)?

The approvers are:

- First Approver: Department Chair of current programme
- Second Approver: Department Chair of new programme
- Final Approval by Registrar

QUESTION 17 Who is the approver for my Change of Programme application (Foundation)?

The application will be approved by Registrar.

QUESTION 18 When is the deadline to apply for Change of Programme?

Latest by Week 1 of the current semester for application to change programme on the same semester.

QUESTION 19 What is the payment of RM100 for?

The RM100 payment is the administrative processing fee and is required to be made before submitting the application.



QUESTION 20 Is RM 100 administrative processing fee refundable if my application is rejected?

No

QUESTION 21 How can I made the payment?

Online payment of RM 100 (Administrative fee) can be made to UTP CIMB Account: 8004852703. Screenshot of the transaction must display reference no., UTP Account no, and the amount of payment. The screenshot then need to be uploaded together as attachment when submitting the Change of Programme application.

QUESTION 22 Can I transfer credit of the courses I have taken in my previous programme into the new programme?

Yes, you may request for transfer of credit and grades which are applicable to a new programme with minimum grade of 'C'. The grade of the approved courses for transfer of credits will be counted into GPA/CGPA and reflected in the academic transcript. The transfer of credit form will be email to the student once application of programme is approved.

QUESTION 23 What are the consequences for Change of Programme?

- International students should consult with International Students Management Unit and apply for new visa (Process duration: 2-3 months)
- Student will need to consult with respective Academic Executive of the new programme for the study plan.



QUESTION 24 How can I track my change of programme application progress?

- Student will receive an email confirming the successful submission of the application.
- Student will receive a notification email once the application has been approved by Registrar.
- Alternatively, student may also contact Madam Hidayah (hidayah.nazri@utp.edu.my) or Mr. Rafiuddin (rafiuddin.anuar@utp.edu.my) for further information.
- QUESTION 25 Will I receive any official document that state my change of programme was approved by the University?

 Once the application approved, student will be notified through email and will be provided with official letter issued by REX.
- QUESTION 26 Will I receive a new offer letter after I have changed programme?

 Student will not receive a new offer letter as offer letter is given only for the applied programme during admission. However, Change of Programme letter will be provided instead. Student may use both offer letter and Change of Programme letter for sponsorship/loan matters.
- QUESTION 27 What will happen to my registered courses of the previous programme after I have been approved for change of programme in the same semester?

 The course will be dropped and the fees will be waived

Do you need further assistance and support? For any enquiries, please contact:

- Madam Nur Hidayah (hidayah.nazri@utp.edu.my)
- Mr. Ahmad Rafiuddin (rafiuddin.anuar@utp.edu.my)